



ADTS Participant Bill of Rights

As a recipient of ADTS services, you have the right:

- To be able to identify staff members of ADTS through proper identification by name tags.
- To be fully informed in advance about the services and care that will be provided by the Medicaid program you are admitted to for services.
- To receive written information about the services covered under the Medicaid benefits offered by ADTS.
- To receive information about the scope of services that the organization will provide and specific limitations of those services.
- To be fully informed of one's responsibilities concerning the services rendered by ADTS.
- To participate in the development and periodic revision of your personal plan of care.
- To choose health care providers including doctors, DME suppliers, CNA providers and other special needs necessary for the care to be provided in the home.
- To be informed, orally and written, in advance of the charges for which the patient will be responsible.
- To be informed of anticipated outcomes of care and any barriers in outcome achievement.

- To receive appropriate care without discrimination in accordance with physicians orders.
- To refuse care or treatment after full explanation of consequences has been fully explained.
- To be assured of confidentiality and privacy of all information gathered and contained in the patient record to be secured according to the federal HIPPA law.
- To be advised on ADTS's policies and procedures regarding the disclosure of clinical records.
- To be informed of patient rights under state law to formulate advanced care directives.
- For you, your property and belongings to be treated with respect and consideration as well as dignity and individuality in religious and ethnic beliefs.
- To be free of mistreatment, neglect or verbal, mental, sexual or physical abuse or misappropriation of patient property.
- To voice grievances or complaints regarding treatment or care, lack of respect of property or recommend changes in policy, staff or services or care without restraint, interference, coercion, discrimination or reprisal. Grievances may be made to:
 - ADTS Quality Management Coordinator – 349-2343
 - Accreditation on Commission for Health Care 1-919-785-1214.
 - The Department of Health Care Line 1-800-662-7030.
 - DFS Hotline 1-800-624-3004
- To have grievances or complaints regarding treatment or care that is furnished or fails to be furnished or lack of respect of property to be investigated.